## Keep in contact

### Check your contact list

Easily communicate with people that matter to you. The People app lists all contacts you've stored on your phone and from online accounts you're logged in to.

- Open the People app.
- 2 On your contacts list, you can:
- View and edit your profile.
- Create, edit, find, or send contacts.
- Tap a contact photo to find ways to quickly connect with the contact.
- See a notification icon when a contact has sent you new messages.

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### Add a new contact

- 1 On the People tab. tap +.
- 2 Tap the Name field, and then enter the contact name.
- 3 Select the Contact type, which indicates the account the contact will sync with.
- 4 Enter the contact information in the fields provided.
- 5 Tap Save.

# Capture great moments

In the Camera app, tap % to choose from the available



and advanced edits to your photos.

Find new apps in Google Play™ Store for your phone. Choose from a wide variety of free and paid apps ranging from productivity apps, entertainment, to games.

- 3 When you find the app that you like, tap it and read its description and user reviews.
- 4 To download or purchase the app, tap Install (for free apps) or the price button (for paid apps).



After taking some shots, use Photo Editor to apply basic

From the Home screen, tap :::, and then find and tap soon as your service is activated, be sure to fully charge the phone's battery before using it again.)

## Download more apps

• Text Message Reminder. MetroPCS provides a text message reminder on your phone before payment is due.

- Open the Play Store app.
- 2 Browse or search for an app.

  - payment is due.
- 5 Tap Accept.

# MetroPCS quick start information

Service

You will need the following information when activating service:

- . Your name, address and an eight-digit number that you will use to access your account (your personal identification number "PIN").
- Your serial number (IMEI) and SIM card number. To locate the serial number, remove the phone from the box and remove the battery cover from the phone. The serial number is located near the bar code It will be either 14 or 18 digits. The SIM card number can be located below the • Over the Counter.\* Pay at an Authorized Payment Location with cash, check.
- If your phone does not have a removable battery, check the box label or phone settings to locate the serial number. secure eWallet where you can safely store cards for quick payment and set
- Your choice of MetroPCS plan and services including unlimited data, talk and
- Install the battery, if applicable, and SIM card in your new phone by following the step by step instructions in this phone's User Guide.
- Once your phone is powered up, dial 1.888.8metro8 (1.888.863.8768) to connect with an activation representative who will assist you in activating your phone. You can also activate your phone online by visiting metropcs.com. (As

Don't hesitate to ask your MetroPCS representative for more information or additional features and services or visit metropcs.com.

## Account Detail:

- need additional assistance.
- · E-statement. View your statement summary online. (Only available in select states.)
- Call Detail. View your call detail online for a listing of all local calls made during the service cycle. (Additional charge applies.)

## Payment Options:

There are several ways to pay for your MetroPCS service.

- . Auto Pay. Your credit or debit card is automatically debited five days before
- Express Pay. Pay by credit or debit card online at metropcs.com.

 Drop Box.\* Drop a check made payable to MetroPCS or money order in a MetroPCS store drop hox

- By Mail. Include your account number and phone number on your check or money order and mail to: MetroPCS, P.O. Box 5119, Carol Stream, II, 60197-5119.
- By Phone via Automated System. Pay by credit or debit card from your MetroPCS phone by dialing 1888 8metro8. (Convenience fee applies.)
- Store Payment Machine.\* Accepts cash, debit or credit card (with PIN). (Convenience fee applies.)
- credit or debit card. (Fees vary based on location.) . eWallet. Sign up for MvAccount through metropcs.com and create your own
- up auto pay. • Text to Pay. The secure and easy way to pay your monthly MetroPCS service. Register your credit or debit card with the MetroPCS eWallet service and
- simply respond to a text from PAYNOW (729699) to pay Not available at all locations.

· Manage your MetroPCS account right on your phone. By dialing any of the customer service numbers you can change your rate plan, change your features and pay your bill. Just follow the instructions on

### For Assistance:

Please visit your local MetroPCS store or refer to the following options if you (including arbitration provision).

- · Sign up for MyAccount to view account details, check your balance, make a payment, manage eWallet and more.
- MetroPCS automated customer service from any phone......1.888.8metro8 and follow the prompts (1.888.863.8768)
  - .....metropcs.com



Online information......

Please follow us at:

facebook.com/MetroPCS

### General Disclaimer

Coverage: Coverage and services not available everywhere. Nationwide long distance only available to the continental U.S. and Puerto Rico. Coverage, rates. services and features subject to change.

Text Messages: Text messages can only be sent while in a MetroPCS coverage area or in a compatible roaming area. No guarantee of text message delivery. General: Family Plan is limited to five lines attached to one account and use of qualifying phones, Limited time offer, Certain restrictions apply, Phone selection and availability may vary by store. Compatible MetroPCS device required: not all features or plans available with all devices. MetroPCS features and services for personal use only. Not all services are available in all covered areas.

Data Plans: For \$40 and \$50 plans, full available speeds apply up to monthly data allotment; then speeds slowed to average MetroPCS network speeds for remainder of billing cycle. Your phone will continue to indicate that it is receiving a MetroPCS 4G or 4G LTE signal even if your usage is not at full available speed. Wi-Fi usage does not count toward your monthly data allotment. Use of some content, features, or services may incur separate, additional charges and/or require a qualifying data plan or access to Wi-Fi connection, Data Top-Up purchase provides an additional 1GB of high speed data. Data Top-Up allotments may only be used during the Billing Cycle in which they were purchased.

Abnormal Usage: Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users, or roaming usage predominance. See store or metropcs.com for coverage, details and Terms and Conditions of Service

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Your device may not work if you alter its original software. This device will only operate with firmware versions that have been approved for use by MetroPCS and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

Hearing aid compatibility: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been

tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid of cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies consult your service provider or phone retailer.

GPS: Your phone's GPS system is enabled by default in order to permit use of planned future services; see your phone's manual for instructions should you wish to disable your GPS for non-911 purposes.

## MetroPCS Terms and Conditions of Service ("Agreement")

Conditions of Service to which you agree and will be bound when you activate use, change or pay for your MetroPCS service, please visit metropcs.com/term Welcome to MetroPCS. We are pleased that you have selected us as your wireless carrier. Please use this page as a reference for questions about your service and the terms and conditions of service that govern the service you have purchased from MetroPCS. These Terms and Conditions of Service apply to all devices and wireless services provided by us to you and consist of several parts. which may be amended from time to time:

For the most recent and up-to-date version of the MetroPCS Terms and

- The MetroPCS Terms and Conditions of Service (http://www.metropcs.com/ terms): Your MetroPCS Rate Plan (http://www.metropcs.com/plans);
  - The MetroPCS Privacy Policy (http://www.metropcs.com/privacy-policy);
  - The MetroPCS Online Terms of Use (http://www.metropcs.com/metropcsonline-terms-of-use);
- The MetroPCS Network Disclosure (www.metropcs.com/terms-networkdisclosure):
- The MetroPCS Wi-Fi Terms of Use (http://www.metropcs.com/wi-fi-terms-ofuse); and
- The terms and conditions relating to any additional features you may have selected or as may be included in your Rate Plan, including, but not limited to: MetroWEB\* Terms of Use (http://www.metropcs.com/metroweb-terms-of-use)
- Bring Your Own Phone Terms of Use (http://www.metropcs.com/bvod-terms and-conditions)

· Rhapsody® Unlimited Music Terms of Use

(http://www.metropcs.com/rhapsodv-unlimited-music-terms)

Metro Block-it® Terms of Use (http://www.metropcs.com/block-it)

- Metro411 Terms of Use (http://www.metropcs.com/metro411-terms-of-use)
- MvExtras® Terms of Service (http://www.metropcs.com/mvextras-terms-of-use)
- Premium Handset Protection® Terms of Use (http://www.mvmetrophp.com)
- . Lookout Mobile Security® Premium Terms of Use (http://www.mvmetrophp.com)
- MetroPCS International Calling (http://www.metropcs.com/international-long-

In the event that the terms and conditions relating to a feature you may have selected or may be included in your Rate Plan conflict with the MetroPCS Terms and Conditions of Service, the MetroPCS Terms and Conditions of Service shall

By: (a) giving us a written or electronic signature or telling us orally that you accept the MetroPCS Terms and Conditions of Service; (b) activating Service (if you are a new subscriber); (c) using your Service after your Service is activated or after you make a change or addition to your Service; (d) paying for the Service; or (e) failing to activate Service within 30 days after the purchase of your wireless device unless you return your wireless device within MetroPCS' applicable return period, you agree to the MetroPCS Terms and Conditions of Service and the terms and conditions of service and use related to any feature you may have selected or may be included in your Rate Plan, including, but not limited to:

- You waive your right to a jury trial in disputes with MetroPCS;
- Your disputes with MetroPCS will be decided by an arbitrator:
- You waive your right to institute or participate in class action litigation against MetroPCS:
- You will provide MetroPCS with accurate information about yourself: MetroPCS may communicate with you from time to time about your Service:
- You will pay all taxes and regulatory fees even if your rate plan is inclusive of taxes and regulatory fees; and
- MetroPCS may terminate your Service if you fail to timely pay for your Service or violate the Terms and Conditions of Service in any way, including abuse of the Service or violations of applicable laws.

Customer Service. If you have any questions regarding your Service or information in this Agreement, you may call our activation center at 1-888-8metro8 (1.888.863.8768).

## Billing for Premium and Third-Party Services

California Residents Only

bill for premium services. You may access these services and authorize the placement of charges on your bill through your phone or online account. MetroPCS also provides customers, at no additional cost, with the ability to restrict the placement of charges for premium and third-party services on your account. Contact customer care or go to www.metropcs.com/blocking for more

Certain parties besides MetroPCS have the ability to place charges on your

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The BC logo (shown at the left) indicates that this product complies with RC the California Energy Commission (CEC) energy efficiency standards for battery charger systems set forth at California Code of Regulations Title 20, Sections 1601 through 1608.



Quick Start Guide







# Before you do anything else, please read this

## Safety tips

## Consider device compatibility

If you have a pacemaker or hearing aid, check with your doctor to make sure it s safe for you to use a cell phone. In some cases, cellular radio frequencies can disrupt the performance of other electronic equipment. If you have question about the interaction between your phone and any other piece of electronic equipment, ask the equipment manufacturer

## Drive safely

When you are driving, use your phone in a safe and sensible manner. Be aware of laws prohibiting or restricting the use of a cell phone while driving in your area. If allowed, here are a few tips:

- Assess road conditions before answering your phone. Your safety is more important than any call.
- Prepare your hands-free headset, if you have one, or turn on your speakerphone, before you start moving.
- Keep your phone close. If it rings and you discover it's in the back seat, do NOT crawl over the seat to answer it while driving.

# Get to know your phone



and speaker connector

### Insert the nano SIM and microSD cards

Set up your phone

# IMPORTANT: Use the nano SIM provided in the box

Don't cut a micro SIM or regular SIM card and insert it into the nano SIM slot. It's thicker than the standard nano SIM card and may get stuck in the slot.



cut-off corner

gold contacts

facing **down**, open the slot cover with your thumb or finger.

2. Remove the nano SIM tray. To remove it. insert your fingernail in the small groove in the tray and then pull the tray out.

Place your nano SIM card into the trav. with the gold contacts facing up and cut-of corner facing out.

When reinserting the nano SIM tray, make sure it is facing up so that the nano SIM card doesn't fall out. Slide the tray all the way into



## Charge the phone

- 1 Connect the phone to the power adapter using the provided USB cable.
- 2 Plug the power adapter into an electrical outlet to start charging.



 When the phone goes to Sleep mode, briefly press the POWER button and then drag the lock icon up to unlock.

into place.

## Sign in to your phone

When you switch on your new phone for the first time, you'll be asked to set it up.

Walk through the on-device setup to choose your Internet connection, select how you want to set up your new phone, and more.

## Be in the know

Get timely and smart updates on your phone. The HTC Sense® Home widget automatically adapts to where you are, and automatically shows apps that you often use at home work or outdoors

- 1. On the Home screen, tap Tap to personalize.
- Tap Let's explore.



## 3. Tap your current location.

You can resize or reposition the HTC Sense Home widget to fit more apps, shortcuts, and folders. Over time, the use often based on where you are and fills the widget with those apps automatically.



# Define your style

Make your phone look and sound just the way you want it Use the Themes app to apply detailed personalization to your | Themes phone. Along with ringtones. wallpaper, and sounds. Themes Wallpapers allows you to change the icon color and shape, app theme color, lock screen, and more.

From the Home screen, tap . sounds and then find and tap Themes.

## Apply a set theme

- 2. Tap one of the themes to download it.
- 3. Tap Apply.

## Change your home wallpaper

- In Themes, tap ≡ > Wallpapers.
- 2. Tap one of the wallpapers to download it.
- Tap Apply.
- 4. Choose where you want to apply the wallpaper, such as to the Home screen.

## Pick ringtones and sounds

- In Themes, tap ≡ > Sounds.
- 2. Tap one of the sound schemes to download it.
- 3. Tap Apply.
- 4. Choose where you want to apply the sound scheme, such as to the Ringtone or Notification.

## Add a widget screen

Get more space to create shortcuts to apps, frequently used settings, bookmarked webpages, and more.

- 1 Press and hold an empty space on a widget screen.
- 2. In the pop-up menu, tap Manage home screen pages.
- 3 To add a new widget screen, swipe left until you see the + icon, and then tap it.

## Choose launch bar shortcuts

Fill the launch bar with apps you often use for one-touch

 To remove an app, press and hold the app and drag it out of the launch bar.



- To add an app, press and hold an app and then drag it to an empty slot on the launch bar.
- To group apps on the launch bar into a folder, just press and hold an app, and then drag it over to another app.

# Wi-Fi Calling

Wi-Fi Calling can improve your coverage and allows you to make phone calls over a Wi-Fi network (when a Wi-Fi network is available).

To use Wi-Fi Calling, please use the SIM card shipped with your device. A different SIM card may not work with the Wi-Fi Calling feature.

Important! You must have an E911 address registered with your account in order to use Wi-Fi Calling, Log into your account at metropcs.com and go to your profile to register your address. You can also register an E911 address via the mvMetro® app.

## Turn Wi-Fi Calling on or off

- 1 Go to Settings, and then tap Call.
- 2 Under Enhanced communications, select or clear the Wi-Fi Calling checkbox.
- 3 Press 👈

NOTE: When turning Wi-Fi Calling off, it may take some time before the Wi-Fi Calling checkbox clears.

## Change the connection preference for Wi-Fi Calling

- 1 Go to Settings, and then tap Call.
- 2 Under Enhanced Communications tap Wi-Fi Calling.
- 3 Tap Connection Preferences and select a connection



